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## **EDUCATION**

- PhD in Sociology, University of Washington, Seattle, WA (2011). Concentration: Institutions and Organizations; Demography. Dissertation: "The Role of State and Markets in the Integration of Complementary and Alternative Medicine into American Health Care: An Institutional-Level Perspective."
- MA Degree in Sociology, University of South Florida, Tampa, FL (1994). MA Thesis: "Ethnic Variations in Attitudes toward Health and the Body, and their Influence on the Adoption of a Healthy Lifestyle."
- BA Degree in Sociology (Magna Cum Laude), University of South Florida, Tampa, FL (1992)

## **HONORS AND SCHOLARSHIPS**

- Graduate Fellowship, University of South Florida, 1992-1993.
- Fully funded admission to the "Population, Health, and Environment Workshop."  
RAND: Santa Monica, California, January 11-13, 2001.

## **AWARDS**

Recipient, Poster Award, Session: Mortality, Aging, and Health. Population Association of America Meeting, March 2000.

## **AREAS OF CONCENTRATION AND INTEREST**

Sociology of Health, Illness, and Health Care; Sociology of Institutions and Organizations; Sociology of the Professions.

## **PROFESSIONAL POSITIONS HELD**

- Research Associate, Group Health Research Institute, Seattle, WA, current
- Independent Consultant, Research and Evaluation Services, October 2013-August 2014.
  - Client: Healthcare Career Advancement Program (H-CAP).
- Research Specialist, Group Health Research Institute, Seattle, WA, November 2012-September 2014.
- Research Scientist, Center for Health Workforce Studies, University of Washington, March-August 2013.
- Clinical Data Analyst. Public Employee Benefits Division. Washington State Health Care Authority, 2007-2012.
- Research Assistant, Center for Health Workforce Studies, Department of Family Medicine Research Section, University of Washington, 1999-2008.
- Graduate Instructor, Department of Sociology, University of Washington (Survey of Sociology, Social Problems, Global Social Problems), 1997-1999.
- Teaching Assistant, Department of Sociology, University of Washington (Introduction to Deviance, Social Problems, Undergraduate Research Methods), 1995-1998.
- Undergraduate Advisor, Department of Sociology, University of Washington, 1996 (one quarter).
- Adjunct Instructor, Department of Sociology, University of South Florida (Introduction to Sociology, Social Problems, Social Psychology, Social Stratification, Urban Sociology), 1994-1995.
- Adjunct Instructor, Hillsborough Community College (Introduction to Sociology), 1994.
- Graduate Assistant, Department of Sociology, University of South Florida 1994.

- Graduate Instructor, Department of Sociology, University of South Florida (Social Problems), 1993-1994.

#### PROFESSIONAL ASSOCIATION MEMBERSHIP

- American Sociological Association (Medical Sociology section).

#### PUBLICATIONS

- Skillman Susan M, **Lorella Palazzo**, L. Gary Hart and David Keepnews. The characteristics of registered nurses whose licenses expire: why they leave nursing and implications for retention and re-entry. *Nurs Econ*. May-Jun 2010; 28(3):181-189.
- Skillman, Susan M., **Lorella Palazzo**, David Keepnews, and L.Gary Hart. 2006. "Characteristics of Registered Nurses in Rural vs. Urban Areas: Implications for Strategies to Alleviate Nursing Shortages in the United States". *Journal of Rural Health* 22 Spring (2):151-157.
- **Palazzo, Lorella**, Avery Guest, and Gunnar Almgren. 2003. Economic Distress and Cause of Death Patterns for Black and Non-Black Men in Chicago, 1990: Reconsidering the Relevance of Classic Epidemiological Transition Theory. *Social Biology*. Spring-Summer; 50(1-2): 102-26.
- Grumbach, Kevin; Hart, L. Gary; Mertz, Elizabeth; Coffman, Janet; and **Palazzo, Lorella**. 2003. Who is Caring for the Underserved? A Comparison of Primary Care Physicians and Non-physician Clinicians. *Annals of Family Medicine* 1(2): 97-104.
- Larson, Eric H., **Lorella Palazzo**, Bobbi Berkowitz, Michael J. Pirani, and L. Gary Hart. 2003. The contribution of Nurse Practitioners and Physician Assistants to generalist care in Washington State. *Health Services Review* 38(4): 1033-1050.
- Kleiman, Michael B., Nancy Ramsey, and **Lorella Palazzo**. 1996. Public Confidence in Religious Leaders: A Perspective from Secularization Theory. *Review of Religious Research*, 38:79-87.
- **Palazzo, Lorella**. 1993. Review Essay. *Visual Studies* (formerly *Visual Sociology*), 8:70-74

#### WORKING PAPERS/REPORTS

- Paul A. Fishman, **Lorella Palazzo** and Kelly Hansen for the GHRI Value Metrics Program, "Rapid Molecular Clonal Diagnostic of E. coli Uropathogens." An Innovation Program of the Group Health Foundation Report to the Group Health Foundation, April, 2015
- Paul A. Fishman, **Lorella Palazzo** and Kelly Hansen for the GHRI Value Metrics Program, "Pharmacy Network New Member Program – a Pilot to Engage Network Members to Reduce Medication Costs and Improve Quality." An Innovation Program of the Group Health Foundation Report to the Group Health Foundation, April, 2015.
- Paul A. Fishman, **Lorella Palazzo** and Kelly Hansen for the GHRI Value Metrics Program, "Addressing Cancer Disparities in Patients with Limited English Proficiency." An Innovation Program of the Group Health Foundation Report to the Group Health Foundation, April, 2015.
- Paul A. Fishman, **Lorella Palazzo** and Kelly Hansen for the GHRI Value Metrics Program, "Improving Adherence to Chronic Medications in Medicare Part D PPO Patients ." An Innovation Program of the Group Health Foundation Report to the Group Health Foundation, April, 2015.
- Paul A. Fishman, **Lorella Palazzo** and Kelly Hansen for the GHRI Value Metrics Program, "A Pharmacist Intervention to Improve Medication Therapy in Patients with Dementia: Impact on Clinical Outcomes, Healthcare Quality, and Costs." An Innovation Program of the Group Health Foundation Report to the Group Health Foundation, April, 2015.
- Paul A. Fishman, **Lorella Palazzo** and Kelly Hansen for the GHRI Value Metrics Program, "Home phototherapy for psoriasis. An Innovation Program of the Group Health Foundation Report to the Group Health Foundation," April, 2015
- **Palazzo, Lorella** and Laura Chenven. July 2014. Hospital Employee Education and Training Project (HEET). 2013-2014 Program Evaluation. Final Evaluation Report for *Seattle Community College District: Foundational Skills Training and Improved Systems Alignment – Supporting Healthcare Worker Advancement* (Continuation Funding).

- **Palazzo, Lorella** and Laura Chenven. July 2014. Hospital Employee Education and Training Project (HEET). 2013-2014 Program Evaluation. Final Evaluation Report for *Bellevue College: Pathways to RN* (Continuation Funding)
- **Palazzo, Lorella** and Laura Chenven. July 2014. Hospital Employee Education and Training Project (HEET). 2013-2014 Program Evaluation. Final Evaluation Report for *Highline Community College & Partners: HEAL-MAP Healthcare Education for Adult Learners-Medical Assistant Pathway* (Continuation Funding).
- **Palazzo, Lorella**, Skillman, Susan M, Basye A, Morrison CC. 2013. Health workforce demand in Washington State: Employers' Current and Expected Needs for home care aides, medical assistants, nursing assistants certified, licensed practical nurses, associate's degree registered nurses. Seattle, WA: WWAMI Center for Health Workforce Studies, University of Washington.
- Skillman, Susan M., **Lorella Palazzo**, Mark P. Doescher, and Patricia Butterfield. 2012. Characteristics of rural RNs who live and work in different communities. Final Report #133. Seattle, WA: WWAMI Rural Health Research Center, University of Washington.
- Amira Y. El-Bastawissi, Douglas A. Conrad, Song Wang, Eric Ossiander, **Lorella Palazzo**, and Jan Norman. 2009. Impact of Washington State Diabetes Collaborative IV on Economic Outcomes, Medication Adherence, and Process of Care for Patients on Medicaid or who are State Employees. WA State Diabetes Collaborative IV Evaluation, Washington State Department of Health.
- Skillman, Susan M., **Lorella Palazzo**, L. Gary Hart, and Patricia Butterfield. 2007. Changes in the rural registered nurse workforce from 1980 to 2004. Final Report #115. Seattle, WA: WWAMI Rural Health Research Center, University of Washington.
- Skillman Susan M, **Lorella Palazzo**, L. Gary Hart, and David Keepnews. 2006. What happens to registered nurses whose licenses expire? An exploratory study in Washington State. Working Paper #110. Seattle, WA: WWAMI Center for Health Workforce Studies, University of Washington.
- Skillman, Susan M., **Lorella Palazzo**, David Keepnews, and L. Gary Hart. 2004 Characteristics of registered nurses in rural vs. urban areas: Implications for strategies to alleviate nursing shortages in the United States. WWAMI Center for Health Workforce Studies Working Paper #91, Department of Family Medicine, University of Washington.
- **Palazzo, Lorella**, Susan M. Skillman, and L. Gary Hart. 2002. The impact of the changing scope of practice of NPs, CNMs and PAs on the supply of practitioners and access to care: Oregon case study. WWAMI Center for Health Workforce Studies working paper #70, Department of Family Medicine, University of Washington.
- Larson, Eric, **Lorella Palazzo**, Bobbie Berkowitz, Mark J. Pirani, and L. Gary Hart. 2001. The contribution of nurse practitioners and physician assistants to generalist care in underserved areas of Washington State. WWAMI Center for Health Workforce Studies working paper #64, Department of Family Medicine, University of Washington.

#### CONFERENCE PRESENTATIONS

- Skillman, Susan M., **Lorella Palazzo**, Meredith Fordyce, Mark Doescher, and Patricia Butterfield. Factors associated with rural-residing RNs' choices to work in larger rural and urban areas. Paper accepted for presentation at the *2008 Academy Health Annual Research Meeting. Washington, DC, June 8-10.*
- Skillman, Susan M. and **Lorella Palazzo**. Where Have the Nurses Gone? An Exploratory Study of RNs with Expired Licenses in Washington State. Presentation at the *3<sup>rd</sup> National Conference of Nursing Workforce Leaders: Taking the Long View: Turning Vision into Action.* Portland, OR, April 28-30, 2005.
- Skillman, Susan M. and **Lorella Palazzo**. Education and Demographic Characteristics of Registered Nurses in Rural Areas of the U.S.: Analysis of the 2000 RN Sample Survey. Presentation at the *2004 Northwest Regional Rural Health Conference Spokane, WA (March 25-26).*

- **Palazzo, Lorella.** What role for alternative medicine in the US? A macro-level analysis. Presentation at the *6<sup>th</sup> European Sociological Association Conference, Murcia, Spain, September 23rd-26th, 2003.*
- **Palazzo, Lorella,** Susan M. Skillman, and L. Gary Hart. The impact of the changing scope of practice of NPs, CNMs and PAs on the supply of practitioners and access to care: Oregon case study. Presentation at the *WWAMI Center for Health Workforce Studies Seminar, April 9, 2002.*
- **Palazzo, Lorella** (session organizer and presenter), *Sociology of Global Issues: A Course Whose Time Has Come. Pacific Sociological Association Meeting, March 2000.* Session: Teaching the Sociology of Global Issues.
- **Palazzo, Lorella,** Avery Guest, and Gunnar Almgren. "Economic Distress and Cause of Death Patterns for Black and Non-Black Men: Evidence from Chicago, 1990." Paper presented at the *Association for Health Services Research Annual Meeting, Los Angeles, CA, June 25-27, 2000.*
- Larson, Eric H., **Lorella Palazzo,** David Paschane, Bobbie Berkowitz, and L. Gary Hart. The Contribution of NPs and PAs to Primary Care in Underserved Areas of Washington. Paper presented at the *Washington Rural Health Association Meeting, March 2000.*

#### **POLICY PRESENTATIONS**

- **Palazzo, Lorella,** and Susan M. Skillman. Washington Employers' Current and Expected Demand for Five Health Care Occupations: Findings from a Qualitative Study. Presented at *Health Care Personnel Shortage Task Force Meeting, Puyallup, Washington, July 25, 2013.*

#### **CONFERENCE POSTERS**

- Skillman, Susan M., **Lorella Palazzo,** David Keepnews, and L. Gary Hart. Where Have the Nurses Gone? An Exploratory Study of RNs with Expired Licenses in Washington State. Poster. *Academy Health 2006 Annual Research Meeting. Seattle, WA, June 25-27.*
- Skillman, Susan M., **Lorella Palazzo,** and L. Gary Hart. Employment, Education and Demographic Characteristics of Registered Nurses in Rural Areas of the U.S.: Analysis of the 2000 Nurse Sample Survey. *3<sup>rd</sup> National Conference of Nursing Workforce Leaders: Taking the Long View: Turning Vision into Action.* Portland, OR, April 28-30, 2005.
- Skillman, Susan M., **Lorella Palazzo,** and L. Gary Hart. Employment, Education and Demographic Characteristics of Registered Nurses in Rural Areas of the U.S.: Analysis of the 2000 Nurse Sample Survey. *Academy Health Annual Meeting, Nashville, June 27-29, 2003.*
- **Palazzo, Lorella,** Avery Guest, and Gunnar Almgren. Economic Distress and Cause of Death Patterns for Black and Non-Black Men in Chicago, 1990. *Population Association of America Meeting, March 2000.*
- **Palazzo, Lorella,** Avery Guest, George Immewahr, and Gunnar Almgren. Age, Economic Distress, and Causes of Death for Blacks and Non-Blacks: Evidence from Chicago, 1990. *Socioeconomic Status and Health in Industrial Nations: Social, Psychological, and Biological Pathways, May 11-12, 1999* (A New York Academy of Sciences Conference).

#### **WORK IN PROGRESS**

- **Lorella Palazzo** and Nancy Tosh. 2015. *The new Puritanism: Monitoring health and the self in the digital age.* Manuscript in progress.

#### **SERVICE**

- Awards Committee, UW Department of Sociology, 1999-2000.
- "Let's Talk" Committee for Professional Socialization, UW Department of Sociology, 1998-2000.
- Human Subjects Review Committee, UW Department of Sociology, 1998-1999.
- Undergraduate Awards Committee, UW Department of Sociology, 1997-1998.